



PROSPECT MEDICAL

COVID-19
Information
4/13/20

THE
PROSPECT
OF A
HEALTHIER
TOMORROW

Applicability of diagnoses from Telehealth Services for Risk Adjustment for Medicare Advantage members

Prospect Medical is continuously monitoring changes during this time of COVID-19 and we will continue to be a resource to you.

The Centers for Medicare and Medicaid Services (CMS) has expanded the use of virtual care to reduce the risk of spreading the virus in a notice sent April 10, 2020. Medicare Advantage organizations that submit diagnosis for risk adjusted payment are able to submit diagnoses for risk adjustment that are from telehealth visits when those visits meet all criteria for risk adjustment eligibility.

This means that our PCP community can conduct Annual Wellness Visits (AWV) via telemedicine when they meet all criteria. Prospect's Performance Programs department will continue to assist you with calling your members to help schedule your appointments for AWVs.

Submission for these visits are allowed when they meet all criteria for risk adjustment which include:

- **A visit is from an allowable inpatient, outpatient, or professional service, and**
- **A face-to-face encounter**
 - This requirement is met when the services are provided using an **interactive audio and video telecommunications** system that permits real-time interactive communication

In order to report services that have been provided via telehealth, use **place of service code "02" for telehealth** or use the **CPT telehealth modifier "95" with any place of service.**

Thank you for your continued partnership with Prospect Medical. Questions can be addressed with your Network Manager , e-mail ProviderInfo@prospectmedical.com or calling (800) 708-3230, prompt 1 for Providers.